

TONGA VILLAGE NETWORK UPGRADE STAGE 2 & 3 DATA COLLECTION FOR VALUE AND QUALITY CUSTOMER SURVEY - REQUEST FOR QUOTE (RFQ)

Tonga Power is inviting the submission of quotes for collecting customer satisfaction responses from 33 villages that were included in the Tonga Village Network Upgrade Project. The responses will be collated through a written customer questionnaire that was designed to meet the purpose of this assignment. The results will be analysed to determine customer opinions on the Tonga Village Upgrade project.

The assignment is expected to be completed by 3rd August 2018 commencing on the indicative contract start date below. Details of the work and the skills required are contained in Attachment One, *Terms of Reference*.

Deadline for submission of Quotes	Friday, 29 th June 2018; 12 noon
Assignment starting date	Wednesday, 4 th July 2018

All correspondence and questions relating to this RFQ must be in writing via email and directed to the Nominated Contact:

Timote Tu'ipulotu
Project Manager
TVNUP
Tonga Power Ltd

Email address

ttuipulotu@tongapower.to